

City of Springfield
Water Pollution Control Section
Pollution Complaint/Report Form

Date 7/16/92

Report From:

- ☐ Citizen
☐ Fire Dept.
☐ Public Information Office
☐ Health Department
☒ Other CHUCK KROEGER, MO DNR

Received By: RAJIV LYMAJ
Referred To: K. CHANDLER GABSI
Date of Incident: _____

Complainant Information:

Name ANONYMOUS
Address _____
Phone _____
Directions (if needed): _____

Responsible Party Information:

Name GOLD CROWN FOODS
Address 2140 E. MC DANIEL
Phone 864-7386

Possible contamination of: ☐ soil ☐ groundwater
☒ surface water what body? _____
☐ other _____

Other pertinent information: _____

Who to contact:

- ☐ DNR 417-837-6950
☐ DNR 314-634-2436
☐ EPA 913-236-3778
☐ Fire Dept. 864-1719
☐ Police Dept. 864-1719
☐ Bob Schaefer
☐ CU 831-8320
☐ Street Dept.

- ☐ Health Dept.
☐ Sewer Maintenance
☐ Sewer Construction
☐ Chemtrec 1-800-424-9300
☐ DOT
☐ NRC 1-800-424-8802
☐ Other _____

Details of incident: THE LOCAL DNR OFFICE RECEIVED
A COMPLAINT THAT "SOME KIND OF CHEMICAL WAS
BEING WASHED OUT OF TRUCKS" AT GOLD CROWN
FOODS & IT "SMELLED BAD"

Action needed: CHECK LOT & LOOK AT TRUCK WASHING.
DYE OUTSIDE SET OF DRAINS (THAT ARE OUTSIDE
COVERED AREA) TO VERIFY THEY GO TO THE
STORM DRAINAGE AREA & NOT THE SANITARY
SEWER

(over)

ADDRESS 2140 E. MC DANIEL

Investigation Results

1/2/92 I WENT TO GOLD CROWN FOODS & LOOKED AROUND THE LOT. IT WAS CLEAN. THERE ARE TWO SETS OF DRAINS BY THE LOADING DOCK. ONE SET IS UNDER THE AWNING WHERE THE TRUCKS ARE LOADED WHICH APPARENTLY GOES TO THE SANITARY SEWER. THE OTHER SET OF DRAINS APPARENTLY TAKES STORM WATER OFF THE LOT. I WENT INTO THE OFFICE BUT STEVE TOLLIVER WASN'T THERE. WILL GO BACK WHEN IT RAINS.

7/8/92 GENE, PATRIST & I WENT TO GOLD CROWN. WE TALKED TO ONE OF THE MEN WHO WORKED IN THE WAREHOUSE AREA. HE TOLD US THEY CLEAN THE CONCRETE PAD AREA (THAT GOES TO THE SANITARY SEWER & THE STORM SEWER) EVERY FRIDAY EVENING WITH WATER & BLEACH. THEY CLEAN THE TRUCKS ONCE A MONTH. THERE WAS A FAINT ODOR OF SPOILED CHICKEN AROUND THE DOCK AREA.

7/9/92 WE WENT TO GOLD CROWN & TALKED TO STEVE TOLLIVER. WE DISCUSSED THE COMING STORM WATER REGULATIONS WITH HIM & ADVISED HIM TO CONTACT RAYL FETT AT OUR TO SEE IF HE WOULD BE AFFECTED BY THE REGULATIONS.

7/14/92 IT WAS RAINING, SO GENE & I WENT BY GOLD CROWN & PUT A LITTLE DYE IN THE OUTSIDE ROW OF DRAINS THAT ISN'T COVERED BY THE AWNING. THE DYE CAME OUT OF THE LITTLE DRAINAGE PIPE INSIDE THE LOT NEAR THE BACK FENCE & FLOWED OUT OF THE PIPE THAT DRAINS THE LOT.



MISSOURI DEPARTMENT OF NATURAL RESOURCES
DIVISION OF ENVIRONMENTAL QUALITY
COMPLAINT INVESTIGATION INFORMATION

INTERVIEW INFORMATION

PRINT, USING INK

REFERRED FROM

INVESTIGATION BY

CLK

REGIONAL OFFICE

SWRO

DATE

12-17-91

TELEPHONE NUMBER

Complainant

Anonymous

Address

City/State/Zip Code

Home Telephone Number

Business Telephone Number

(Denote Daytime Number by an *)

What is the Complaint About? some kind of chemical being washed out of trucks, smells bad

Location: Provide Specific Directions On How To Find The Site: in Springfield

1/4, 1/4, Sec. , Township , Range , County Greene

Who, Or What Source, Is The Cause Of The Complaint?

Name

Gold Crown

Home Telephone Number

Address

2140 E. McDaniel

City/State/Zip Code

Springfield, mo 65804

Business Telephone Number

869-7386

INVESTIGATION

Notes:

Steve Toltun

Conclusion/Recommendations:

SEPARATE FORM BEFORE COMPLETING THIS SIDE.

ROUTING	INITIAL	DATE	COMPLAINT NO. / PROGRAM
INTERVIEWER	<i>noc</i>	<i>12-13-91</i>	<i>100527 HWMP</i>
DATA ENTRY	<i>noc</i>	<i>12-16-91</i>	FILE NUMBER
INVESTIGATOR	<i>CLK</i>	<i>12-17-91</i>	COUNTY <i>Greene</i>
FINAL DATA ENTRY			PLANT ID # IF APC COMPLAINT

FINAL ACTION SUMMARY

PROGRAM INVOLVED

APC		PDW	
<input type="checkbox"/> Fugitive Dust	<input type="checkbox"/> Asbestos	<input type="checkbox"/> Taste & odors	<input type="checkbox"/> Color
<input checked="" type="checkbox"/> Odors	<input type="checkbox"/> Particulate	<input type="checkbox"/> Bacteria	<input type="checkbox"/> Flow
<input type="checkbox"/> Burning	<input type="checkbox"/> Toxics	<input type="checkbox"/> Pressure	<input type="checkbox"/> Toxics
<input type="checkbox"/> Other		<input type="checkbox"/> Other	
WMSW		WMHW	
<input type="checkbox"/> Open Dumps	<input type="checkbox"/> Other	<input type="checkbox"/> Transportation	<input type="checkbox"/> TSD
<input type="checkbox"/> Littering		<input type="checkbox"/> Generators	<input type="checkbox"/> Waste Oil
<input type="checkbox"/> SLF		<input type="checkbox"/> Sm. Qty. Gen.	<input type="checkbox"/> Other
WPC			
<input type="checkbox"/> Animal Waste	<input type="checkbox"/> Pesticide	<input type="checkbox"/> Toxics	
<input type="checkbox"/> Sludge	<input type="checkbox"/> Inflow/infiltration	<input type="checkbox"/> Ground Water	
<input type="checkbox"/> Single	<input checked="" type="checkbox"/> Treatment Plant Op	<input type="checkbox"/> Other	

Was There Environmental Impact On: (Check one or more)

☐ Human Health ☐ Water ☐ Air ☐ Land ☒ None *at the time*

FINAL ACTION TAKEN

TO RESPONSIBLE PARTY

☐ Memo to File ☐ Report ☐ Letter ☐ Phoned ☐ Other _____
☒ Referred to *Spill/Grane Co* ☐ Unit Chief ☐ DOH ☐ DOC

TO COMPLAINANT

☐ Copy of Report ☐ Phone ☐ In Person ☒ Anonymous Complaint ☐ Other _____

Date of Response _____

Is there a violation of DNR enforced laws or regulations? ☐ Yes ☒ No

Regulation Violated _____

Follow-up investigation needed? ☐ Yes ☒ No Date for Follow-up ▶ _____Cease and Desist Order or Notice of Violation Issued? ☐ Yes ☒ No

CDO or NOV number _____ CDO or NOV number _____

Additional comments for unit chief or other agency: *Rinse trucks to Muni. Sewers -*
referred for San. Sewers + air pollution to investigated

If referred to another agency, copy sent to:

Agency _____

Address _____

City/State/Zip Code _____

STATE OF MISSOURI
DEPARTMENT OF NATURAL RESOURCES
MISSOURI CLEAN WATER COMMISSION



MISSOURI STATE OPERATING PERMIT

WATER POLLUTION CONTROL PROGRAM GENERAL STORM WATER PERMIT

In compliance with the Missouri Clean Water Law, (Chapter 644 R.S. Mo. as amended, hereinafter, the Law), and the Federal Water Pollution Control Act (Public Law 92-500, 92nd Congress) as amended,

Permit No. MO-R12A000

Owner:

Owner's Address:

Operating Authority:

Operating Authority's Address:

Facility Name:

Facility Address:

Legal Description:

Receiving Stream & Basin:

is authorized to discharge from the facility described herein, in accordance with the effluent limitations and monitoring requirements as set forth herein:

FACILITY DESCRIPTION SIC Code: 20XX

Food and Kindred Products - Storm Water Runoff Only

This permit authorizes only wastewater discharges under the Missouri Clean Water Law and the National Pollutant Discharge Elimination System; it does not apply to other regulated areas. This permit may be appealed in accordance with Section 644.051.6 of the Law.

Effective Date

John A. Young
John A. Young
Director, Division of Environmental Quality

Expiration Date

Director of Staff, Clean Water Commission

MO 780-0041 (10-93)

Recycled Paper

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APPLICABILITY

1. This permit authorizes the discharge of storm water runoff from food and kindred products operations to waters of the state of Missouri, including, but not limited to, establishments with a primary Standard Industrial Classification (SIC) code major group 20XX including manufacturers or processors of:
 - meat products
 - dairy products
 - canned, frozen, and preserved fruits, vegetables, and food specialties
 - grain mill products (including animal feed)
 - bakery products
 - sugar and confectionery products
 - fats and oils
 - beverages
2. This permit applies to facilities with significant activities and materials exposed to storm water. These materials and activities are: discharges from industrial plant yards; material handling sites; sites used for the application of any water which, during manufacturing or processing, comes into direct contact with or results from the production or use of any raw material, intermediate product, finished product, by-product or waste product; sites used for the storage and maintenance of material handling equipment; sites used for residual treatment, storage or disposal; shipping and receiving areas; manufacturing buildings; storage areas (including tank farms) for raw materials and intermediate and finished products; and areas where industrial activity has taken place in the past and significant materials remain and are exposed to storm water.

Only those facilities with these activities or materials exposed to storm water are required to obtain a permit.
3. If at any time the Missouri Department of Natural Resources determines that the quality of waters of the state may be better protected by requiring the owner/operator of the permitted site to apply for a site specific permit, the department may do so.
4. If at any time the permittee should desire to apply for an individual State Operating permit, the owner may do so.
5. This permit is not transferable to other owners or operators.
6. This permit only pertains to discharges of storm water.

EXEMPTIONS

1. Facilities that discharge storm water runoff directly to a combined sewer system are exempt from permit requirements.

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REQUIREMENTS

Note: These requirements do not supersede nor remove liability for compliance with county and other local ordinances.

1. The discharge of storm water from these facilities shall not cause a violation of the state water quality standards, 10 CSR 20-7.031, which states, in part, that no water contaminant, by itself or in combination with other substances, shall prevent the waters of the state from meeting the following conditions:
 - a. Waters shall be free from substances in sufficient amounts to cause the formation of putrescent, unsightly or harmful bottom deposits or prevent full maintenance of beneficial uses;
 - b. Waters shall be free from oil, scum and floating debris in sufficient amounts to be unsightly or prevent full maintenance of beneficial uses;
 - c. Waters shall be free from substances in sufficient amounts to cause unsightly color or turbidity, offensive odor or prevent full maintenance of beneficial uses;
 - d. Waters shall be free from substances or conditions in sufficient amounts to have a harmful effect on human, animal, or aquatic life.
2. All paint, solvents, petroleum products and petroleum waste products (except fuels), and storage containers (such as drums, cans, or cartons) shall be stored so that these materials are not exposed to storm water. Spill prevention, control, and/or management shall be provided sufficient to prevent any spills of these pollutants from entering a water of the state. Any containment system used to implement this requirement shall be constructed of materials compatible with the substances contained and shall also prevent the contamination of groundwater.
3. Collection facilities shall be provided on-site, and arrangement made for proper disposal of waste products, including but not limited to, petroleum waste products and solvents.
4. All fueling facilities present on the site shall adhere to applicable federal and state regulations concerning underground storage, above ground storage, and dispensers, including spill prevention, control and counter measures.
5. Substances regulated by federal law under the Resource Conservation and Recovery Act (RCRA) or the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA) that are transported, stored, or used for maintenance, cleaning or repair shall be managed according to the provisions of RCRA and CERCLA.

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6. A storm water pollution prevention plan shall be developed within 180 days of receipt of this permit and implemented within 360 days of receipt of this permit. The plan will be developed in accordance with the EPA guidance manual "Storm Water Management for Industrial Activities" (EPA 832-R-92-006, 9/92). The permittee must submit the plan within 10 days of the receipt of a written request by the Department and the plan shall be available during site inspections.

SAMPLING REQUIREMENTS

Sample analysis or monitoring under this permit will be at the request of the Department only.

TERMINATION OF PERMIT

This permit may be terminated when activities covered by this permit have ceased and no significant materials are stored in such a way as to come into contact with storm water, or if a transfer of ownership of the facility and its activities has been made. If such a termination is sought, the permittee shall submit Form H, Termination of a General Permit.

DRAFT

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SOUTHWEST WASTEWATER PLANT LABORATORY, SPRINGFIELD, MISSOURI

ANALYSIS DATA REPORT

SAMPLE NUMBER: 9469
 SAMPLE NAME: GOLD CROWN FOODS

DATE OF SAMPLE: 07/19/95
 DATE SUBMITTED: 07/20/95
 TIME SUBMITTED: 10:25:00
 SAMPLE TYPE: 24 HR COMPOSITE
 SUBMITTED BY: PABST & CHANDLER
 SET UP BY:
 REMOVED BY:
 TIME SAMPLER IN: 09:10:00
 COMMENTS:

TIME SAMPLER OUT: 09:10:00
 METER START:
 METER END:
 TEMP. DEG/C:
 DIS. OXY. MG/L:
 FLOW: MGD:
 VOLUME:
 DEPTH:



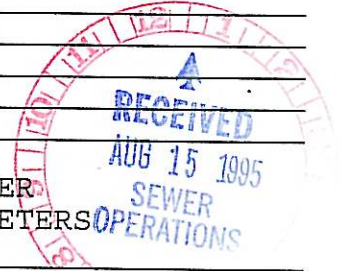
CONVENTIONAL PARAMETERS		TOTAL METALS UG/L	DISSOLVED METALS UG/L	TOTAL RECOVERABLE METALS UG/L
BOD-5	MG/L: 793 <i>4.96</i>	CU:		
PH	STD. UNITS: 7.00	CR:		
NFR	MG/L: 205 <i>1.28</i>	ZN:		
COD	MG/L:	CD:		
TOC	MG/L: 569	PB:		
NH3-N	MG/L:	NI:		
NO3-N	MG/L:	AG:		
NO2-N	MG/L:	FE:		
NO3+NO2-N	MG/L:	HG:		
CHLORIDE	MG/L:	MN:		
SULFATE	MG/L:	BA:		
TKN	MG/L:	SE:		
TOX	UG/L:	AS:		
O-PO4-P DIS	MG/L:	AL:		
TP	MG/L: 17.6	SB:		
CN TOTAL	UG/L:	B:		
CN AMMONIA	UG/L:	CO:		
TDS	MG/L:	TI:		
PHENOLICS	UG/L:	CR+6:		
OIL&GREASE	MG/L:	BE:		
MBAS	MG/L:	TL:		
TURBIDITY	NTU:	K:		
CONDUCT	UMDS/CM:	NA:		
TOTAL COLI/100ML:		MO:		
FECAL COLI/100ML:		CA:		
FECAL STREP/100ML:		MG:		
TOTAL CL2	MG/L:			
FREE CL2	MG/L:			
SULFIDE	MG/L:			
FLUORIDE	MG/L:			

CALCULATED HARDNESS MG EQ. CaCO3/L:

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CITY OF SPRINGFIELD
SAMPLING LOG SHEET

SAMPLE NAME GOLD CROWN FOODS TIME SAMPLER IN 9:10: AM
 SAMPLE DATE 7-19-95 TIME SAMPLER OUT 9:10: AM
 SAMPLE NUMBER 9469 METER END _____
 SAMPLE TYPE 24 HR AUTO COMP METER START _____
 SET UP BY G. PARSTY K. GATANDLER REMOVED BY G. PARSTY K. GATANDLER
 COMMENTS NO FLOW, DID A COMPOSITE PH ON 7-20-95



CONVENTIONAL
PARAMETERS

METALS ANALYSES
| HNO₃ FLT |
TOTAL DISLV RECOV

OTHER
PARAMETERS

BOD ₅	CU	VOLATILE ORGANICS (624)
pH S.U. <u>✓ 9.00</u>	CR	BASE NEUTRALS (625)
NFR <u>✓</u>	ZN	ACID EXTRACTIBLES (625)
COD <u>H₂SO₄</u>	CD	PESTICIDES (608)
TOC <u>H₂SO₄</u>	PB	T.C.D.D.
TOX <u>H₂SO₄</u>	NI	P.P. (624, 625, 608, METALS, CN)
NH ₃ -N <u>H₂SO₄</u>	AG	IGNITIBILITY
NO ₃ -N	FE	CORROSIVITY
NO ₂ -N	HG	REACTIVITY
NO ₃ +NO ₂ -N <u>H₂SO₄</u>	MN	T.C.L.P.
CHLORIDE	BA	T.T.O. (624, 625, 608)
SULFATE	SE	SULFIDE <u>ZNA, NAOH</u>
TKN <u>H₂SO₄</u>	AS	FLUORIDE
O-PO ₄ -P D <u>FLT</u>	AL	COLOR
TP <u>✓ H₂SO₄ ✓</u>	SB	ODOR
CN TOTAL <u>NAOH</u>	B	TEMP
CN AMENA <u>NAOH</u>	CO	VOLUME
TDS <u>FLT</u>	TI	DEPTH
PHENOLICS <u>H₂SO₄</u>	CR+6	HARDNESS (CALC) CA, MG
O & G <u>H₂SO₄</u>	BE	WEATHER
MBAS	TL	
TURBIDITY	K	
CONDCT	NA	
CORR	MO	
TOT COLI	CA	pH METER NO.
FEC COLI	MG	CONDUCTIVITY METER NO.
FEC STREP		

CHAIN OF CUSTODY RECORD

RELINQUISHED BY	RECEIVED BY	DATE	TIME
<u>Gene Parst</u>	<u>L Thomas</u>	<u>7-20-95</u>	<u>10:25 A.M.</u>
SEALED <input type="checkbox"/> SHIPPED <input type="checkbox"/>	SEALED <input type="checkbox"/>		
SEALED <input type="checkbox"/> SHIPPED <input type="checkbox"/>	SEALED <input type="checkbox"/>		

**CITY of
SPRINGFIELD**



July 22, 1996

Mr. Steve Tolliver
Gold Crown Food Company
2140 E. McDaniel
Springfield, MO 65802

Dear Mr. Tolliver:

As you know, the City of Springfield is working to address water quality issues in the James River and Table Rock Lake through the monitoring of phosphorus levels in its wastewater. The Pretreatment Program is currently researching the potential impacts of a phosphorus discharge limitation on local industry.

Enclosed is a survey that is being sent to Significant Industrial Users in the area. The first part of the survey will provide information about the costs associated with reduced levels of phosphorus in industrial effluent, as well as the costs of any alternatives that may exist. The second part of the survey is designed to assess the costs associated with wastes that cannot be disposed of at the wastewater treatment plants without exceeding discharge limitations.

Your participation in this survey will allow the City of Springfield to complete an accurate analysis of current conditions within the industrial community. Please feel free to provide additional comments. For your convenience, the survey may be faxed to Sewer Operations at 864-1918. Thank you in advance for your cooperation.

Sincerely,

Tom Lynch
Pretreatment Intern

cc: Randy Lyman
Water Pollution Control Inspectors

PRETREATMENT PROGRAM

1216 W. Nichols St. ♦ Springfield, MO 65802
phone: 864-1923 ♦ fax: 864-1918

DEPARTMENT OF PUBLIC WORKS
840 BOONVILLE AVENUE, P.O. BOX 8368 SPRINGFIELD, MISSOURI 65801-8368
(417) 864-1900

2140 E. McDaniel

**CITY of
SPRINGFIELD**



December 27, 1993

Mr. Steve Tolliver
Gold Crown Food Company
2140 E. McDaniel
Springfield, MO 65802

Re: Storm Water Discharge Permit.

Dear Mr. Tolliver:

This office continually tries to keep the industry of the City of Springfield up to date on environmental concerns that may effect them. Recently we received a copy of the Draft General Storm Water Permit for industries covered by the SIC Code 20XX. This General Permit covers Food and Kindred Products. Please find the enclosed copy for your information.

Since Storm Water Permits are handled by the Missouri Department of Natural Resources, and not the City of Springfield, please contact Mr. Karl Fett if your have any questions. His telephone number is 1-314-526-2928.

If this office can be of assistance to you, please feel free to call at 864-1923.

Yours Truly,

Karen Chandler
Water Pollution Control Inspector
Surveillance and Enforcement.

cc: Mark Thornsberry, P.E., Director of Public Works.
Robert R. Schaefer, P.E., Supt. of Sanitary Services.
Randy Lyman, Sewer Surveillance & Billing Supervisor.

2140 E. MCDANIEL



STATE OF MISSOURI
OFFICE INFORMATION MEMO

DATE	TIME <input type="checkbox"/> AM <input type="checkbox"/> PM
12-18-91	

TO <i>Randy Lyman</i>	DEPARTMENT OR DIVISION <i>Solid Sewer Operations</i>
FROM <i>Chuck Kroeger</i>	DEPARTMENT <i>MSNR</i>

RE:
Attached

- | | |
|--|---|
| <input type="checkbox"/> TAKE NECESSARY ACTION | <input type="checkbox"/> PER YOUR REQUEST |
| <input type="checkbox"/> FOR YOUR APPROVAL | <input type="checkbox"/> RETURN |
| <input type="checkbox"/> REPLY | <input type="checkbox"/> FILE |
| <input type="checkbox"/> FOR YOUR COMMENTS | <input type="checkbox"/> FOR YOUR SIGNATURE |
| <input checked="" type="checkbox"/> FOR YOUR INFORMATION | <input type="checkbox"/> PREPARE FOR MY SIGNATURE |

We received an anonymous complaint, probably from a neighbor, regarding Gold Crown Fours.

It appears that they wash out their trucks into the muni. sewers - in loading dock areas.

I'm sending a copy of complaint to Ken Boyer - Pollution also.

Any g's? - Chuck

We also recently observed a pipe to the ditch at TRAIL-LINER (2169 E. Blaine) looked as though it carried wash water. Not sure if that's something you would investigate but thought I'd let ya know.